

APPLICATION FORM FOR PHONE BANKING

1. I/We request you to enrol me /us as a Telebanking subscriber for enquiry and financial transactions. As such, I /We furnish below the particulars of my /our account(s) in your Bank for updation.

Application No:
(To be filled by Branch)

(*If you are not aware of your Customer ID, please enquire from your base branch)

2. Customer ID*:

All the accounts linked with the Customer ID mentioned above will be active in Phone Banking.

3. Primary Account No*.:

4. Name of Account Holder: First Name*:

Middle Name:

Last Name:

5. Marital Status: Single Married Divorced Widow / Widower

6. Residential Status*: Resident Indian Non-Resident Indian

7. Occupation:

8. Communication Address*.:

City*:

State*:

Country*:

Pin*:

9. Email Address*.:

10. Phone No.:

11. Mobile No.:

*The details need to be filled to avoid rejection of the form

13. User Account Details (tick wherever applicable): Primary Joint

Account Number 1

Account Number 2

Account Number 3

Tele Banking Services is provided only in case of single accounts, joint accounts operated by, either or survivor / former or survivor [former only].

Declaration:

I affirm, confirm and undertake that I have read and understood the Terms & Conditions for uses of Dena Bank Phone Banking services and agree to them. I am aware that the use of Dena Bank phone banking is governed by the Terms & Conditions which are displayed on << http://www.denabank.com>>. The site maintained by Dena Bank and I have reviewed the content of the same. Further I accept the Terms & Conditions governing phone banking of Dena Bank applicable for bank accounts as displayed on Bank's website. I accept and agree that I am aware of the contents of the Terms and Conditions and that all my rights and liabilities would be governed by the said Terms & Conditions by my act of assessing on Dena Phone Banking. I thereby agree to be subject to and comply with all the provisions of the Terms & Conditions which are incorporated by reference herein and deemed to be part of this application form to the same extent as if such provisions had been set forth in full herein.

I do hereby indemnify and forever keep indemnified the Bank and its successors and assigns from and against any and all claims, actions and penalties that may be made, suffered or incurred by the Bank by reason of non-compliance of any of the Terms & Condition mentioned therein.

Date: _____
Place: _____ (DD/MM/YYYY)

Signature:

For Office Use

Branch Confirmation:

We confirm that

1. The customer details given above are correct and the same are recorded in CBS.
2. We have verified the signatures of the customer as appended above.
3. The communication address with PIN as given by the customer is updated in CBS.
4. We recommend granting phone banking facility to the above customer.

Verified By:

Signature of Verifying Officer:

P. A. Number:

Branch Alpha:

SOL ID:

General Conditions

1. **Each joint account holder desirous of availing the service shall use a separate application form.**
2. **The account number and customer details should be as per the Bank records**
3. **Transaction rights are strictly as per mode of operation registered in Bank records**
4. **Tele Banking Services is provided only in case of single accounts, joint accounts operated by , either or survivor / former or survivor [former only].**
5. **In case of joint accounts, all account holders must sign.**

User Instructions

1. **Customers have to collect the Phone Banking application from the branch or can download the same from our website.**
2. **Two passwords will be generated one for login to the Phone Banking application and other for doing financial transactions.**
3. **Customer has to dial toll free number 18002336427 and choose the option for phone banking service.**
4. **Customer has to change both the passwords at first login after receipt of PIN mailers from the branch.**